

Bid Number: GEM/2022/B/2589427

Dated: 03-10-2022

Bid Document

Bid Details			
Bid End Date/Time	31-10-2022 17:00:00		
Bid Opening Date/Time	31-10-2022 17:30:00		
Bid Offer Validity (From End Date)	180 (Days)		
Ministry/State Name	Ministry Of Power		
Department Name	Rural Electrification Corporation Limited		
rganisation Name Rural Electrification Corporation Limited			
Office Name	Rec Power Development And Consultancy Limited		
Total Quantity	109260813		
Total Quantity Schedule 1- Revenue Management Software licenter Component, Schedule 2- Customer Call Center Soft Hardware, Schedule 3- Implementation Cost, Schemer Call Center Software, Schedule 3- Implementation Cost, Schemer Call Center Software licenses for 9 years after Go-live declaration 5- ATS Fees for software licenses for 9 years after declaration, schedule 6- Cloud Hosting Charges for after Go-Live declaration, Schedule 7- Manpower deployment for Customer Call Center for 9 years at Live declaration, Schedule 8- 2x4 Mbps Internet Line Connectivity at Customer Call Center, Sched Gateway and Training, Schedule 10- Manpower for Software Requirement - Architecture Specialists, Schedule 10- Manpower for New Software Requirement - Sec Specialists, Schedule 10- Manpower for New Software Requirement - Integration Specialists, Schedule 10- Manpower for New Software Requirement - Web Mobile Application Developer-Schedule 10- Manpower for New Software Requirement Core Application Developer- Schedule 10- Manpower for New Software Requirement - Data Base Developer Schedule 10- Manpower for New Software Requirement - Data Base Developer- Schedule 10- Manpower for New Software Requirement - Data Base Developer- Schedule 10- Manpower for New Software Requirement - Data Base Developer- Schedule 10- Manpower for New Software Requirement - Data Base Developer- Schedule 10- Manpower for New Software Requirement - Developer- Ir, Schedule 1 Manpower for New Software Requirement - Developer- Ir, Schedule 1 Manpower for New Software Requirement - Developer- Ir, Schedule 1 Manpower for New Software Requirement - Developer- Ir, Schedule 1 Manpower for New Software Requirement - Developer- Ir			
BOQ Title	Revenue Management System		
MSE Exemption for Years of Experience and Turnover	ience and No		
Startup Exemption for Years of Experience and Turnover	e No		
Bid to RA enabled	No		
Primary product category	Schedule 10- Manpower for New Software Requirement - Core Application Developer- Jr		
Time allowed for Technical Clarifications during technical evaluation	3 Days		

Bid Details	
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	ICICI
EMD Percentage(%)	0.22
EMD Amount	861233

ePBG Detail

Advisory Bank	ICICI
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	126

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

ACEO

REC PDCL REC Headquarter, C&D- Block, Plot No. I-4, Sector-29, Gurugram, Haryana-122001. Landmark: Near IFFCO Chowk Metro Station (S.s Gupta)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	No
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Details of the Competent Authority for MSE

Name of Competent Authority	Sh.S.S.Gupta	
Designation of Competent Authority	Addl. CEO, RECPDCL	
Office / Department / Division of Competent Authority		
CA Approval Number		
Competent Authority Approval Date	23-09-2022	
Brief Description of the Approval Granted by Competent Authority	Bidder is required to provide the complete end-to end solution and not just discrete items, non-divisible in nature. Accordingly, provisions of purchase preference to MSE bidders is not applicable.	

Competent Authority Approval for not opting Micro and Small Enterprises Preference : View Document

MII Purchase Preference

MII Purchase Preference	Yes

- 1. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and Small Enterprises vill be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
- 2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Excel Upload Required:

Financial bid - Per unit price - 1664431431.xlsx

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
07-10-2022 11:00:00	The pre-bid meeting shall be held through video conferencing. Please join the meeting at: meet.google.com/zig-ktsb-jht Dial-in: (US) +1 315-922-1024 PIN: 665 678 483#

Schedule 1- Revenue Management Software License Component

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list a	and delivery	period.
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	60000	2190

Schedule 1- Revenue Management Software License Component

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 1- Revenue Management Software License Component

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1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 1- Revenue Management Software License Component

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Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	6	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	4	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	6	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	3	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	2	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	3	2190

Schedule 2- Customer Call Center Solution Hardware

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 3- Implementation Cost

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Brand Type	Unbranded

Technical Specifications

Specification Document	<u>View File</u>
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 3- Implementation Cost

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 3- Implementation Cost

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Technical Specifications

Specification Document	<u>View File</u>
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Consignees/Reporting Officer and Quantity

S.No	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	11	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 4- FMS Charges For 9 Years After Go-live Declaration

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S.No	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	II	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

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1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

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1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

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Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 5- ATS Fees For Software Licenses For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	1	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

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1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.N	No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
71	

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	II I	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 6- Cloud Hosting Charges For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

Specif	ication Document	View File
BOQ D	etail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Brand Type	Unbranded

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded	
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded		
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Specification Document	View File
BOQ Detail Document	<u>View File</u>

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier

respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 7- Manpower Deployment For Customer Call Center For 9 Years After Go-Live Declaration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded	Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded	Brand Type	Unbranded
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Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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	Brand Type	Unbranded	
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Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 8- 2x4 Mbps Internet Leased Line Connectivity At Customer Call Center

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type Unbranded	
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 9- SMS Gateway And Training

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	109200000	2190

Schedule 9- SMS Gateway And Training

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,O/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	280	2190

Schedule 10- Manpower For New Software Requirement - Architecture Specialists

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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	Brand Type	Unbranded

Specification Document	View File
BOQ Detail Document	View File

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	4	2190

Schedule 10- Manpower For New Software Requirement -Security Specialists

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	4	2190

Schedule 10- Manpower For New Software Requirement -Integration Specialists

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	4	2190

Schedule 10- Manpower For New Software Requirement -Data Base Developer- Sr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Technical Specifications

Specification Document	View File
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	8	2190

Schedule 10- Manpower For New Software Requirement -Web Mobile Application Developer- Sr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
Brand Type	Officialided

Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	8	2190

Schedule 10- Manpower For New Software Requirement -Core Application Developer-Sr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

Specification Document	View File
BOQ Detail Document	<u>View File</u>

Advisory-Please refe	r attached BOQ doc	ument for detailed o	consignee list and	delivery period.

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	8	2190

Schedule 10- Manpower For New Software Requirement -Data Base Developer- Jr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 10- Manpower For New Software Requirement -Web Mobile Application Developer- Jr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	Shubham Yadav	194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Schedule 10- Manpower For New Software Requirement -Core Application Developer-Jr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
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Technical Specifications

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No. Consignee/Reng Office	Address	Quantity	Delivery Days
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S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1		194104,0/o Chief Engineer, Distribution, PDD, Choglamsar, Leh, UT, Ladakh-194104	12	2190

Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is also governed by the General Terms and Conditions

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---