

Pre-Bid Queries for NIT No. RECPDCL/TECH/KIOSK-GED/e-Tender/2015-16/1585 Dated: 10.09.2015
Rate Contract for Supply of Touch Screen Kiosk, Cash/Cheque Collection Kiosk at Goa Electricity Department, Goa

S. No.	Vendor	Item	Page No. / Clause No.	Parameter	Technical Specifications as per RFP	Queries / Modifications / Changes Suggested	Vendor's Remarks	RECPDCL Remarks
1	Aplabs Ltd				Technical Specifications	Please confirm the cheque stacker - Serial or free fall.		Free fall
2	Aplabs Ltd				Technical Specifications	Note capacity of cash box.		L = 1.5 Feet, B = 1 Feet & H = 1 Feet
3	Aplabs Ltd		Clause 2.2 (i) and Clause 2.3 (I)		Technical Specifications	Please confirm the printer for duplicate bill printing - Laser (clause 2.2 (i) or Dot Matrix (Clause 2.3 (I)).		Dot Matrix
4	Aplabs Ltd				Technical Specifications	If the Kiosk is impound to accept the fake note then how to co relate that particular fake note with customer.		Machine should detect fake and reject it. Fake note should not be accepted
5	Aplabs Ltd		page 9 point no. 2		Technical Specifications	Please share detailed technical specification of Cash/Cheque collection Kiosk		Please refer RFP
6	Qtel		Page 20 Sr. No 2		The minimum average annual turnover of the OEM shall be Rs. 50 Crores in last 3 financial years (FY 2011-12, 2012-13 and 2013-14).	Kiosk related business is relatively new in India with very few operators. Keeping these in mind the minimum average turnover can be change to 2 crore so that more & more bidder can participate.		Pls refer amendments.
7	Qtel		Page13 Point q		In case of receipt of fake currency, the system should not return the fake currency, immediately take a snapshot of the user through in-built surveillance camera and keep record such as account number, date, time etc and generate the exception reports at the end of the day or as and when required as per RBI guidelines.	Cash acceptor generally return fake currency. This clause may be deleted.		Machine should detect fake and reject it. Fake note should not be accepted
8	Qtel				Others	Pls. specify the cash box size. It is important to mention as the price of Cash acceptor depending on cash box size.		L = 1.5 Feet, B = 1 Feet & H = 1 Feet
9	Qtel		Page 16		In case the uptime commitment is not met, same shall attract a penalty @ Rs. 10000 per day or part thereof. The penalty amounts shall be recovered from the payments due to the vendor. A sample calculation is given below: If the actual uptime achieved in 97.5%, penalty amount shall be: Rs. 10000 x {(98.0 - 97.5) / 100 x 365} = Rs. 18,250	Reduce the penalty to 1000 Per day		Bid will be evaluated as per tender specifications