

INVITATION FOR EXPRESSION OF INTEREST

TO

IMPLEMENT A PROJECT FOR ISO CERTIFICATION

REC Power Distribution Company Limited (RECPDCL), a wholly owned subsidiary of Rural Electrification Corporation Ltd (REC), a "Navratna CPSE under the Ministry of Power, Govt. of India", invites Expression of Interest from interested ISO consulting firms and Service Providers for providing consultancy services to RECPDCL for obtaining ISO certifications.

RECPDCL commences its Business Operation on 31.07.2007. RECPDCL has engaged in providing value added consultancy services in power sector arena covering Distribution, Renewable Energy and Energy Efficiency programs including Govt. of India's power schemes for power utilities across the country and regulatory assignment with DERC. It includes the Project Management Consultancy (PMC) of RGGVY, NEF schemes, Monitoring, Supervision and Inspection of Rajiv Gandhi Grameen Vidyutikaran Yojana (RGGVY) works and Feeder Renovation Program (FRP), HVDS program, Lender's Engineers assignment, DPR preparation for R-APDRP part –B, RGGVY & NEF schemes, IT related assignments in Distribution sector, Energy Audit, Evaluation study for HVDS/Distribution network, Cost Data Book preparation, AMR and MRI based billing as per the need of the power utilities, State/Central Electricity Regulatory Commission across the country.

This document provides the scope, Pre-qualification criteria, bidding terms and conditions and suggested response formats and for easy understanding the EOI has been divided into different parts which are integral parts of EOI.



PART I: GENERAL TERMS

1. GOALS OF THIS EXPRESSION OF INTEREST (EOI)

The objective of this EOI is to solicit proposals from the interested bidders for participation in a bid process for selection of consulting firm to help this company to obtain ISO certifications.

2. EOI ISSUING AUTHORITY

This Expression of interest (EoI) is issued by the REC PDCL, intended to shortlist potential bidders. REC PDCL decision with regard to the short-listing of bidders through this EOI shall be final and REC PDCL reserves the right to reject any or all the bids without assigning any reason.

	Coloation of Convice Drawider for obtaining ICO	
	Selection of Service Provider for obtaining ISO	
	certificates:	
Project Title	(1) ISO 9001:2008	
	(2) ISO 14001	
	(3) ISO 17020	
	Shri. S.C Garg,	
	DGM (Tech.), RECPDCL	
Project initiator Details	10 th Floor, Devika Tower	
	Nehru Place, New Delhi-110019	
	011-44128752	
Company	REC Power Distribution Company Limited.	
	Shri. Ajay Kumar	
	Chief Manager (Tech.), RECPDCL	
Contact Person	10 th Floor, Devika Tower	
	Nehru Place, New Delhi-110019	
	011-44128768	



	Shri. Sunil Bisht
	A.M. (Tech.), RECPDCL
Contact Person	10 th Floor, Devika Tower
(Alternate)	Nehru Place,
	New Delhi-110019
	011-44128760
	REC Power Distribution Company Ltd.,
Venue	1016-1023, 10 th Floor, Devika Tower,
	Nehru Place, New Delhi-110019.
	http://recindia.nic.in/
Website	http://www.recpdcl.in/ and
	http://eprocure.gov.in/cppp/

3. TENTATIVE CALENDER OF EVENTS

The following table enlists important milestones and timelines for completion of bidding activities:

S. No.	Milestone	Date and time
0.110.	Milestone	(dd-mm-yyy;hh:mm)
1.	Release of Expression of Interest (EOI)	18.06.2013
2.	Bidders Conference	28.06.2013
3.	Last date for submission of written question by bidders	28.06.2013
4.	Response to the Queries (through email)	03.07.2013
5.	Last date & time for Submission of Proposal / EOI Response	09.07.2013 upto 15:00hrs.
6.	Opening of EOI responses (Technical Bid)	09.07.2013 at 16:00hrs.



7	Declaration of Short listed Firms (Opening of	To be informed later
/.	Financial Bid)	To be informed later

4. AVAILABILITY OF THE EOI DOCUMENTS

The bidders are expected to examine all instructions, forms, terms, tentative calendar of events, time frame, and terms of reference, Project requirements and other details in the EOI document. Failure to furnish complete information as mentioned in the EOI documents or submission of a proposal not substantially responsive to the EOI documents in every respect will be at the bidder's risk and may result in rejection of the proposal.

5. BIDDER'S CONFERENCE

REC Power Distribution Company Ltd will host a bidder's Conference in Delhi at the address given under Contact Details Section 2 above. The Conference is tentatively scheduled as per the schedule given in Section 3 above. The representatives of the interested organizations (restricted to two persons) may attend the bidder's conference at their own cost. The purpose of the conference is to provide bidders with any clarifications regarding the EOI. It will also provide each bidder with an opportunity to seek clarifications regarding any aspect of the EOI and the project. The venue for the bid conference will be at the address given in Section 2.

6. EOI PROCESSING FEES

A Non-refundable processing fee of ₹ 5000 (Five Thousand Rupees only) in the form of a Demand draft or a Pay Order drawn in favor of REC Power Distribution Company Ltd, payable at New Delhi, whether applying for one or for more or for all, has to be submitted along with the EOI Response. Bids received without or with inadequate EOI Processing fees shall be liable to get rejected.

7. <u>VENUE & DEADLINE FOR SUBMISSION OF PROPOSALS</u>

Proposals, in its complete form in all respects as specified in the EOI, must be submitted to REC Power Distribution Company Ltd at the address specified above in Section 2. REC Power Distribution Company Ltd, in exceptional circumstances and at its discretion, may extend the deadline for submission of proposals by issuing an addendum and shall be made available on the REC Power Distribution Company Ltd website.



PART II: SCOPE OF SERVICES

8. GENERAL BACKGROUND

One of the important mandatory indicator of RECPDCL MOU is obtaining ISO certifications. Accordingly, RECPDCL have to start the work of implementing requirements. It is envisaged that RECPDCL will need the services of competent Consulting firm to implement the requirements of ISO. This expression of interest (EOI) has been developed to assist REC Power Distribution Company Ltd to select a competent Consulting firm who may be engaged for providing ISO consultancy services.

9. TERM OF REFERENCE:

The terms of reference for the Consulting firm will include the following:-

- a. To assist the REC PDCL to form the Steering Committee and ISO Project team who will be responsible for implementing ISO requirements.
- b. To determine the scope of ISO implementation under the first phase, and finalize the same through discussion with the Steering Committee. The Consulting firm should define such a scope for which ISO requirements may be implemented within a time period of Two months.
- c. To perform gap analysis of the existing documentation of the department against the requirements of ISO and produce a gap analysis report.
- d. To plan together with the ISO project team of the department on the ways to address the gaps in order to develop the necessary documentation for ISO certification.
- e. To develop all mandatory procedures as required in ISO and guide the ISO project team on implementing the same.
- f. To develop customized training course material in soft copy (as well as hard copy) for conduct of all necessary trainings.
- g. To conduct required trainings that will include (i) top/senior management briefing; (ii) planning, documentation and implementation workshop for ISO project team and, (iii) awareness program for all employees.



- h. To advise the ISO steering committee on change management and the success factors to support effective implementation of ISO.
- i. To conduct Internal Auditors training and guide the Internal Auditor team in conducting required numbers of internal audits.
- j. To assist in evaluation of implemented ISO quality management system through internal audits including closure actions.
- k. To offer close guidance in the preparation and review of final documents prior to certification.
- I. To assist in coordination of required management reviews prior to certification.
- m. To guide the ISO project team to take the necessary corrective actions on identified nonconformities and final review of documents.
- n. To guide the ISO Project team in making an application for certification.
- o. To co-ordinate during final certification of the department and ensure the department is certified by a select certification body.
- p. Any other task to ensure the certification of the department.
- q. Submit weekly MIS report to Top Management of the Department.

10. TIME FRAME:

The Time period will be two months from the date of award of contract. The scope of application will cover such sections/activities consisting of about 07 Permanent employees from REC on secondment basis, 05 AE-FT, 01 AEE and 24 support staff at corporate office, New Delhi., 02 Permanent employees from REC on secondment basis, 08 AE-FT, 01 AEE and about 356 site engineers across different states across the country as per consultancy project assignment. Such number of employees may increase or decrease. Any delay will attract penalty.

PART III: BIDDING TERMS AND PRE-QUALIFICATION CRITERIA

11. CONDITIONS UNDER WHICH THIS EOI IS ISSUED

i. This EOI is not an offer and is issued with no commitment, REC Power Distribution Company Ltd reserves the right to withdraw the EOI and change or vary any part thereof at any stage. REC Power



Distribution Company Ltd also reserves the right to disqualify any bidder, should it be so necessary at any stage. Validity of bid should be 120 days from the date of opening of technical bid.

- ii. REC Power Distribution Company Ltd reserves the right to withdraw this EOI if REC Power Distribution Company Ltd determines that such action is in the best interest of the company.
- iii. Timing and sequence of events resulting from this EOI shall ultimately be determined by REC Power Distribution Company Ltd.
- iv. No oral conversations on agreements with any official agent or employee of REC Power Distribution Company Ltd shall affect or modify any terms of this EOI and any alleged oral agreement or arrangement made by a bidder with any department, agency. Official or employee of REC Power Distribution Company Ltd shall be superseded by the definitive agreement that results from this EOI process. Oral communications by REC PDCL to bidders shall not be considered binding on REC PDCL nor shall any written materials provided by any person other than REC PDCL.
- v. Neither the bidder nor any of the bidder's representatives shall have any claims whatsoever against REC PDCL or any of their respective officials, agents or employees arising out of, or relating to this EOI or these procedures (other than those arising under a definitive service agreement with the bidder in accordance with the terms thereof).
- vi. Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation. By offering bribes or other illegal gratification, shall be disqualified from the process at any stage.
- vii. The firm should not be black listed by the government or its agencies /Public Sector/State Level Enterprises or by any reputed MNC.
- viii. Each applicant shall submit only one pre-qualification requirements proposal for each ISO certification.
- ix. Consortium/Joint venture bids are not allowed.



12. RIGHTS TO THE CONTENT OF THE PROPOSAL

For all the bids received before the last date and time of bid submission, the proposals and accompanying documentation of the Pre-Qualification proposal will become the property of REC Power Distribution Company Ltd and will not be returned after opening of the prequalification proposal. REC Power Distribution Company Ltd is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. REC Power Distribution Company Ltd shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

13. ACKNOWLEDGEMENT OF UNDERSTANDING OF TERMS

By submitting a proposal each bidder shall be deemed to acknowledge that it has carefully read all sections of this EOI, including all forms, schedules and annexure hereto, and bas fully informed itself as to all existing conditions and limitations.

14. EVALUATION OF PROPOSALS

The bidders proposals in the bid document will be evaluated as per the requirements specified in the EOI and adopting the qualification criteria spelt out in this EOI. The Bidders are required to submit all required documentation in support of the Eligibility/Qualification Criteria specified (e.g., detailed project citations and completion certificates, client, contact information for verification, profiles of project resources and all others) as required for evaluation.

The Technical qualified consulting firm shortlisted based on the eligibility criteria shall only be considered for opening of financial bid.

15. LANGUAGE OF PROPOSALS

The proposal and all correspondence and documents shall be written in English.



16. ELIGIBILITY CRITERIA

The Consulting firm who will be engaged should have extensive and proven mix of skill and expertise in the field of ISO certification. Previous experience of similar work is essential. The Consulting firm must meet the following minimum criteria.

ISO	Min. Eligibility Criteria	Document evidence required		
certificates				
	1. Minimum 2 Nos of ISO 9001:2008	1. Copy of work completion		
	certification project executed in	certificates along-with		
	Government/PSU sector/ large	Contract/work orders indicating the		
	public limited organizations from	details of assignment, client and		
	reputed certification bodies like	value of assignment, date and year		
	DNV, BSI, and BV etc.	of award and completion		
	2. Consulting firm should have been	2. Copy of firm registration Certificate.		
	in operations in India for a period			
	of at-least 03 years as on last date			
ISO	of EoI submission.			
9001:2008	3. The team should be of at least 01	3. Detailed resume of the team leader		
3001.2000	team leader and 01 member and	and team members indicating the		
	shall be qualified lead assessors.	details of qualifications and		
		professional experience. Certificate		
		of lead assessor course undergone		
		by the team leader and team		
		member(s).		
	4. Consulting firm should submit valid	4. Copy of certificates.		
	documentary proof of details of			
	service Tax and Income tax			
	registration No. (PAN)			



	1. Minimum 2 Nos of ISO 14001	Copy of work completion certificates
	certification project executed in	along-with Contract/work orders
	Government/PSU sector/ large public	indicating the details of assignment,
	limited organizations from reputed	client and value of assignment, date
	certification bodies like DNV, BSI, and	and year of award and completion
	BV etc.	
	2. Consulting firm should have been in	Copy of firm registration Certificate.
	operations in India for a period of at-	.,
	least 03 years as on last date of Eol	
	submission.	
ISO 14001	3. The team should be of at least 01	3. Detailed resume of the team leader
	team leader and 01 member and shall	and team members indicating the
	be qualified lead assessors.	details of qualifications and
		professional experience. Certificate of
		lead assessor course undergone by
		the team leader and team member(s).
	4. Consulting firm should submit valid	4. Copy of certificates.
	documentary proof of details of	
	service Tax and Income tax	
	registration No. (PAN)	
		Copy of work completion certificates
	certification project executed in	along-with Contract/work orders
ISO 17020	Government/PSU sector/ large public	indicating the details of assignment,
	limited organizations from reputed	client and value of assignment, date
	certification bodies like DNV, BSI, and	and year of award and completion
	BV etc.	



- 2. Consulting firm should have been in operations in India for a period of atleast 03 years as on last date of Eol submission.
- 3. The team should be of at least 01 team leader and 01 member and shall be qualified lead assessors.
- 4. Consulting firm should submit valid documentary proof of details of service Tax and Income tax registration No. (PAN)

- 2. Consulting firm should have been in 2. Copy of firm registration Certificate.
 - 3. Detailed resume of the team leader and team members indicating the details of qualifications and professional experience. Certificate of lead assessor course undergone by the team leader and team member(s).
 - 4. Copy of certificates.

Consulting firm s may quote for any 01 (one) or any 02 (two) for all 03 (three) ISO certification based on meeting the eligibility criteria but rates are to be quoted separately for each ISO certifications.

17. PREPARATION OF BIDS

It will be imperative on each Bidder to fully inform himself of all local conditions and factors which may have any effect on the execution of the Contract covered under these documents and specifications. RECPDCL shall not entertain any request for clarifications from the Bidders, regarding such conditions. It must be understood and agreed that such factors have properly been investigated and considered while submitting the bids. No claim for financial adjustment to the Contract awarded under these specifications and documents will be entertained by RECPDCL, neither any change in the time schedule of the Contract. Any financial adjustments arising thereof shall be permitted by RECPDCL, which are based on the



lack of such clear information or its effect on the cost of the Works to the Bidder. The Bidder shall bear all costs and expenses associated with preparation and submission of its bid including post-bid discussions, technical and other presentations etc. and RECPDCL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. Failure to furnish all information required by the Bid document or submission of a Bid not substantially responsive to the Bid document in every respect will be at the Bidder's risk and may result in the rejection of the bid.

18. PROPOSAL SUBMISSION

Interested consulting firm should submit both technical and financial proposals in two parts as per the time slots mentioned in point 3 of Para I viz tentative Calendars of Events. The technical and financial proposal must be submitted in two separate sealed envelopes indicating clearly on envelopes as "TECHNICAL PROPOSAL" as per Form-I (Form-IA - ISO 9001:2008, Form-IB - 14001 & Form-IC-17020) and "FINANCIAL PROPOSAL" as per Form-II, Financial Proposal indicating a warning "DO NOT OPEN WITH THE TECHNICAL PROPOSAL". The envelopes containing the Technical and Financial proposals shall be placed into an outer envelope and sealed. This outer envelope shall bear the title of the assignment "Engagement of Consulting firm for providing consultancy services for obtaining ISO certifications of RECPDCL".

TECHNICAL PROPOSAL CONTENT

Technical proposal should be prepared considering the terms of Reference, Detailed Approach & Methodology, Activity Schedule & Deliverables, Time period and any other information to highlight the capability of the Consulting firm as per **Form-I** of EOI.

FINANCIAL PROPOSAL CONTENTS:

• Financial proposal (In Indian Rupees) should be in the form of a lump sum amount inclusive of all taxes for the entire Scope of Services except Service tax, to be included separately.



- The lump sum quote should be inclusive of all expenses which Consulting firm may incur while executing the assignment including Travel, Boarding & Lodging as required. Reputed ISO certified bodies should be considered for certification i.e., BSI, DNV & BV etc.
- Bidder may submit proposal for any one of the above ISO certification or any two or all the three ISO certifications based on meeting eligibility criteria as per **Form-II** of EOI.

RECPDCL reserves the right to consider for placement of order for any one (or) any two (or) all the three ISO certifications specified above at its discretion.

19. Payment terms: 100% after issue of each ISO certificate by Certification body.

19. DATE FOR SUBMISSION OF PROPOSAL

The last date for submission of proposal is 09.07.2013, 15:00hrs. Submission of Proposals should be addressed to:

Dy. General Manager (Tech.), RECPDCL, 10th Floor, Devika Tower, Nehru Place, New Delhi-110019 011-44128752

S.C Garg

Dy. General Manager (Tech.)

<u>FORM-IA</u> (For ISO 9001: 2008)

Technical Proposal

To,

Dy. General Manager (Tech.), REC Power Distribution Company Ltd., 1016-1023, 10th Floor, Devika Tower, Nehru Place, New Delhi-110019

<u>Sub: Technical proposal to implement project of ISO consultants for providing consultancy</u>
<u>services to RECPDCL for obtaining ISO certifications</u>

Sir,			
1.	. With reference to your Eol No ISO consultants for providing consultants for providing consultants.	tancy services	to RECPDCL for obtaining ISC
	certifications, I wish to apply to RECPE Certification based on meeting the elig		ing firm" for the ISO 9001:2008
2. 3	. Processing fee details:		

Sr. No.	Eligibility Criteria	Yes/No	If yes, details of documents attached
а	Brief description about the consultant		
b	Eligibility criteria		
	1. Minimum 2 Nos of ISO 9001:2008 certification project executed in Government/PSU sector/ large public limited organizations from reputed certification bodies like DNV, BSI, and BV etc. 2. Consulting firm should have been in operations in India for a period of atleast 03 years as on last date of Eol submission. 3. The team should be of at least 01 team leader and 01 member and shall be qualified lead assessors. 4. Consulting firm should submit valid documentary proof of details of service Tax and Income tax registration No. (PAN)		
С	Approach		
d	Methodology		
е	Work Plan and Schedule		
f	Team Size		

On Consulting Firm Letter Head

g		Detailed Resume of the Team leader	
		and Team members of the consultant	
	g	(with copies of certificates to support	
	qualifications)		

Further, I hereby certify that:

I have read the provisions of the all clauses and confirm that notwithstanding anything stated elsewhere to the contrary, the stipulation of all clauses of EoI are acceptable to me and I have not taken any deviation to any clause.

4. I further confirm that any deviation to any clause of EoI found anywhere in my bid, shall stand unconditionally withdrawn, without any cost implication whatsoever to the REC PDCL.

Date:
Place:
Signature
Full name
Designation
Address
, taa: coo

Note: In absence of above declaration/certification, the EOI response is liable to be rejected and shall not be taken into account for evaluation.

Technical Proposal

To,

Dy. General Manager (Tech.), REC Power Distribution Company Ltd., 1016-1023, 10th Floor, Devika Tower, Nehru Place, New Delhi-110019

Sub: Technical proposal to implement project of ISO consultants for providing consultancy services to RECPDCL for obtaining ISO certifications

Sir,	
1.	With reference to your Eol No dated to implement a project of ISO consultants for providing consultancy services to RECPDCL for obtaining ISO certifications, I wish to apply to RECPDCL as "Consulting firm" for the ISO 1400 Certification based on meeting the eligibility criteria.
2.	Processing fee details:

Sr. No.	Eligibility Criteria	Yes/No	If yes, details of documents attached
а	Brief description about the consultant		
b	Eligibility criteria		
	1. Minimum 2 Nos of ISO 14001 certification project executed in Government/PSU sector/ large public limited organizations from reputed certification bodies like DNV, BSI, and BV etc. 2. Consulting firm should have been in operations in India for a period of atleast 03 years as on last date of Eol submission. 3. The team should be of at least 01 team leader and 01 member and shall be qualified lead assessors. 4. Consulting firm should submit valid documentary proof of details of service Tax and Income tax registration No. (PAN)		
С	Approach		
d	Methodology		
е	Work Plan and Schedule		
f	Team Size		

On Consulting Firm Letter Head

	g	Detailed Resume of the Team leader	
		and Team members of the consultant	
		(with copies of certificates to support	
		qualifications)	

Further, I hereby certify that

I have read the provisions of the all clauses and confirm that notwithstanding anything stated elsewhere to the contrary, the stipulation of all clauses of EoI are acceptable to me and I have not taken any deviation to any clause.

4. I further confirm that any deviation to any clause of EoI found anywhere in my bid, shall stand unconditionally withdrawn, without any cost implication whatsoever to the REC PDCL.

Date:	
Place:	
Signature	
Full name	
Designation	
Address	

Note: In absence of above declaration/certification, the EOI response is liable to be rejected and shall not be taken into account for evaluation.

Technical Proposal

To,

Dy. General Manager (Tech.), REC Power Distribution Company Ltd., 1016-1023, 10th Floor, Devika Tower, Nehru Place, New Delhi-110019

Sub: Technical proposal to implement project of ISO consultants for providing consultancy services to RECPDCL for obtaining ISO certifications

Sir,		
1.	With reference to your Eol No dated to implement a project ISO consultants for providing consultancy services to RECPDCL for obtaining IS certifications, I wish to apply to RECPDCL as "Consulting firm" for the ISO 1702 Certification based on meeting the eligibility criteria.	80
2. 3	Processing fee details:	

Sr. No.	Eligibility Criteria	Yes/No	If yes, details of documents attached
а	Brief description about the consultant		
b	Eligibility criteria		
	1. Minimum 2 Nos of ISO 17020 certification project executed in Government/PSU sector/ large public limited organizations from reputed certification bodies like DNV, BSI, and BV etc. 2. Consulting firm should have been in operations in India for a period of atleast 03 years as on last date of Eol submission. 3. The team should be of at least 01 team leader and 01 member and shall be qualified lead assessors. 4. Consulting firm should submit valid documentary proof of details of service Tax and Income tax registration No. (PAN)		
С	Approach		
d	Methodology		
е	Work Plan and Schedule		
f	Team Size		

On Consulting Firm Letter Head

	g	Detailed Resume of the Team leader	
		and Team members of the consultant	
		(with copies of certificates to support	
		qualifications)	

Further, I hereby certify that

I have read the provisions of the all clauses and confirm that notwithstanding anything stated elsewhere to the contrary, the stipulation of all clauses of EoI are acceptable to me and I have not taken any deviation to any clause.

4. I further confirm that any deviation to any clause of EoI found anywhere in my bid, shall stand unconditionally withdrawn, without any cost implication whatsoever to the REC PDCL.

Date:	
Place:	
Signature	
Full name	
Designation	
Address	

Note: In absence of above declaration/certification, the EOI response is liable to be rejected and shall not be taken into account for evaluation.

Stamp.....

Financial Proposal

To,
Dy. General Manager (Tech.),
REC Power Distribution Company Ltd.,
1016-1023, 10 th Floor, Devika Tower,
Nehru Place, New Delhi-110019

Sub: Financial Proposal to implement a project of ISO consultants for providing consultancy

		services to RECPDCL for o	btaining ISO certification	<u>s.</u>	
Sir,					
1. 2.	proj ISO Cert	n reference to your Eol No lect of ISO consultants for providing certifications, I wish to apply to RE dificate(s) based on meeting the eliginal financial quote is as below:	g consultancy services to CPDCL as "Consulting firm		
	Sr.	Type of ISO certification	Lump sum amount		
	No.		Rupees in figure	Rupees in words	
	1	ISO 9001:2008 Certification			
	2	ISO 14001 Certification			
	3	ISO 17020 Certification			
		s should be inclusive of all the expeindicated separately as applicable.	nses, taxes and duties exce	ept Service tax which is	
Date:			Signati	ure	
Place:			Full name		
			Addres	SS	