		Tender Ref No. GEM/2022/B/2589427 dated. 03.10.2022		
		Amendment - 2		
S.No.	**Query Received**	**Specifications as per RfP**	**Amended Clause**	**Remarks Type**
1	Section IV - Eligibility and Evaluation Criteria:4.2.	Sole/Lead Bidder(s) should have experience of implementing Web based Metering, Billing, Collection (MBC) and CIS/RMS system in at least 3 Power Distribution utilities in India/Global in last 7 years with at least 1 of these should be of the proposed RMS Solution.Further, min. 2 of above 3 projects should have achieved successful Go-Live.	Sole/Lead Bidder/Consortium member should have experience of implementing Web based Metering, Billing, Collection (MBC) and CIS/RMS system in at least 3 Power Distribution utilities in India/Global in last 7 years with at least 1 of these should be of the proposed RMS Solution. Further, min. 2 of above 3 projects should have achieved successful Go-Live.	Amendment
2	Clause No. 6.2.11	Document Management System	The scope Document Management System is revised as per Annexure-A.	Amendment

S.No.	Description	Compliance (S/C/T/W)
1	The system must be capable of receiving, tracking, managing, and storing documents to decrease paper usage in document management processes.	
2	It must allow production, storage, management, indexing, protection, and retrieval of digital documents. It must also ensure organizing, securing, storing, capturing, and tagging business files for business processes.	
3	It must assist in organizing all the files and data in one location, keep track of all of all key documents, speed up the workflow, improve accuracy, and provide around-the-clock access to documents. These documents should be possible to upload & accessible corresponding to the relevant transactions of the business workflows.	
4	It must act as a Central document pool for all documents to ensure transparency through workflows	
5	It must have functionalities such as Document Input, Document Indexing, Document Search, Document Processing, Workflow Automation, Document Security, User Dashboard and Customization.	
6	System should be platform independent and should support both Linux and Windows for application server	
7	The System shall support categorization of documents in folders-subfolders just like windows interface. There should not be any limit on the number of folder and levels of sub folder. The system shall support multiple databases i.e., MS SQL, Oracle and PostgreSQL etc.	
8	The system shall provide search facility to in the same interface, so that users are able to search the documents to be linked	
9	The system shall allow Locking of documents for editing and importing it back into the system through check- in/Check-out features	
10	The Document management system shall support definition of Users, Groups and Roles relation in the system	
11	The system shall support access permissions on Folders, documents and object level	
12	System shall support for application- based rights	
13	Should be based on open standards and have API support for data import & export.	
14	The System shall provide fully functional APIs for Integration.	