

Amendment-1

No. RECPDCL/TECH/JKPDD/e-Tender/2017-18/1713 Dated: 16.08.2017

S. No.	Page No.	Section/ Item	Existing Clause	Amended clause
1	Page 12	SOLUTION SPECIFICATIONS, A. Server Specifications:	Bidder will propose cloud solution as per SLA requirement.	SLA attached as annexure -1
2	Page no. 9	DETAILED SCOPE OF WORK	<p>Hosted Web Application shall have the following key sub-modules.</p> <p>a) Connection & Meter Management Module</p> <p>b) Meter Reading Module (to upload meter readings received, Provision to edit (after the approval from competent authority) / enter the readings and to carry out quality checking of uploaded readings)</p> <p>c) Revenue Billing, Collection and Recovery Module</p> <p>d) Management Information System Module</p> <p>e) Energy Audit Module</p> <p>f) Web application to be hosted on cloud infrastructure at RECPDCL/ its associate Data Center.</p> <p>Web-Application (Dash Board): The responsive web-based application will be used by the JKPDD/RECPDCL personnel for activity monitoring and management:</p>	<p>Hosted Web Application shall have the following key sub-modules.</p> <p>a) Connection & Meter Management Module</p> <p>b) Meter Reading Module (to upload meter readings received, Provision to edit (after the approval from competent authority) / enter the readings and to carry out quality checking of uploaded readings)</p> <p>c) Revenue Billing, Collection and Recovery Module</p> <p>d) Management Information System Module</p> <p>e) Energy Audit Module</p> <p>f) Web application to be hosted on cloud infrastructure at RECPDCL/ its associate Data Center.</p> <p>Web-Application (Dash Board): The responsive web-based application will be used by the JKPDD/RECPDCL personnel for activity monitoring and management:</p>
3	Page no. 15	Post Implementation Support:	<p>Post Implementation Support: The bidder shall be responsible for providing stabilization support for six (06) month after go live of the system.</p>	<p>The bidder shall be responsible for providing stabilization support for six (06) month after go live of the system. The bidder shall deploy minimum 02 Nos. resources of requisite experience during first three (03) months stabilization period after Go-Live declared thereafter dedicated helpdesk and support team will be available for 24X7 with escalation team for remote support for issue/bugs/patches etc.</p>
4	Page 13	Warranty support of Hardware and Software under FMS Period	The bidder shall be responsible for providing hardware and software warranty under FMS after go live of the system for next 05 years.	The bidder shall be responsible for providing support for cloud billing Solution for 05 years after go live date.